

# INDIAN INSTITUTE OF MANAGEMENT AND COMMERCE

6-1-91, Adj. to Telephone Bhavan, Khairatabad, Hyderabad – 500 004.

## Student Satisfaction Survey

College is conducting a Student Satisfaction Survey regarding Teaching – Learning and Evaluation, which will help to upgrade the quality in the institution. A student will have to respond to all the questions given in the following format with her/his sincere effort and thought. Her/his identity will not be revealed.

A) Please confirm this is the first and only time you answer this survey.

- a) Yes                      b) No

B) Age:

C) Gender:    a) Female            b) Male

D) Which area are you currently pursuing?

- a) B.Com (Hons)            b) B.Com (Computers)            c) B.Com (CA)  
d) B.Com (General)        e) B.B.A                                f) B.Sc.(M.S.Cs)

- How much syllabus was covered in the class?  
a) 85 to 100%    b) 70 to 84%            c) 55 to 69%            d) 30 to 54%            e) Below 30%
- How well did the teachers prepare for the classes?  
a) Thoroughly    b) Satisfactorily    c) Poorly            d) Indifferently    e) Won't teach at all
- Are the teachers able to communicate?  
a) Always effective    b) Sometimes effective    c) Satisfactorily    d) Generally ineffective  
e) Very poor
- How is the approach of teacher towards teaching?  
a) Excellent            b) Very good            c) Good            d) Fair            e) Poor
- Is the internal evaluation process done by the teachers fair?  
a) Always fair    b) Usually fair    c) Sometimes unfair    d) Usually unfair    e) Unfair
- Was your performance in assignments discussed with you?  
a) Every time    b) Usually    c) Occasionally/Sometimes    d) Rarely    e) Never
- Does the institution take active interest in promoting internship, student exchange, and field visit opportunities for students?  
a) Regularly    b) Often    c) Sometimes            d) Rarely            e) Never
- Does the teaching and mentoring process in the college facilitate you in cognitive, social and emotional growth?  
a) Significantly    b) Very well            c) Moderately            d) Marginally            e) Not at all
- Is the college providing multiple opportunities to learn and grow?  
a) Strongly agree    b) Agree    c) Neutral    d) Disagree            e) Strongly disagree
- Will your teachers inform you about your expected competencies, course outcomes and programme outcomes.  
a) Every time            b) Usually            c) Occasionally/Sometimes    d) Rarely    e) Never

11. Does your mentor monitor the assigned task?  
a) Every time      b) Usually      c) Occasionally/Sometimes      d) Rarely      e) No mentor
12. Will your teachers illustrate the concepts through examples and applications?  
a) Every time      b) Usually      c) Occasionally/Sometimes      d) Rarely      e) Never
13. Do the teachers identify your strengths and encourage you with providing right level of challenges?  
a) Fully      b) Reasonably      c) Partially      d) Slightly      e) Unable to
14. Does your teacher is able to identify your weaknesses and help you to overcome them?  
a) Every time      b) Usually      c) Occasionally/Sometimes      d) Rarely      e) Never
15. Does the institution / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences?  
a) To a great extent      b) Moderate      c) Somewhat      d) Very little      e) Not at all
16. Will the teachers encourage you to participate in extracurricular activities?  
a) Strongly agree      b) Agree      c) Neutral      d) Disagree      e) Strongly disagree
17. Is your institution /teachers make you to inculcate soft skills, life skills and employability skills to make you ready for the world of work?  
a) To a great extent      b) Moderate      c) Somewhat      d) Very little      e) Not at all
18. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching?  
a) Above 90%      b) 70 – 89%      c) 50 – 69%      d) 30 – 49%      e) Below 29%
19. Rate the overall quality of teaching-learning process in your institute.  
a) Excellent      b) Very Good      c) Good      d) Average      e) Fair
20. Are the faculty maintaining regularity in taking classes?  
a) Strongly agree      b) Agree      c) Neutral      d) Disagree      e) Strongly disagree
21. Does the institution make alternative arrangement of class in the absence of faculty?  
a) Strongly agree      b) Agree      c) Neutral      d) Disagree      e) Strongly disagree
22. Do you agree that the faculty is available beyond normal classes to solve the individual problems?  
a) Strongly agree      b) Agree      c) Neutral      d) Disagree      e) Strongly disagree

Dt: